



# Voice Signature Application:

A faster way to issue your final expense business



Royal Neighbors' efficient Voice Signature application enables the entire application to be fully completed during the POS interview and then electronically submitted for you, which means your business will issue faster and you will get paid sooner than if you submit a paper application!

To use our SIWL Voice Signature application, follow these simple steps:

1. Complete the new POS Agent Worksheet (Form 2416-A). This is designed to help the call flow efficiently and does not need to be sent to Royal Neighbors.
2. Ask your client to read the new Important Information Document (Form 141720-N) prior to the interview.
3. Call (866) 281-9228 to initiate the application interview.

Refer to the SIWL Agent Guide (Form 2996-B) for guidelines and additional information.

- ✓ The call will take about 25 minutes. At the end of this call in most cases, the application will be approved and it will be issued the next business day—**you do not need to send a signed application** to the Home Office!
- ✓ Client must be on the phone with you to use the Voice Signature application. If this is not possible, then you will still need to submit the signed paper application to the Home Office and the applicant will be contacted later. Other scenarios where a paper application is required is on page 3 of the **SIWL Agent Guide**.



[www.royalneighbors.org](http://www.royalneighbors.org)

230 16th St., Rock Island, IL 61201

INSURING LIVES • SUPPORTING WOMEN • SERVING COMMUNITIES<sup>SM</sup>



Forget paper applications! Try our **VOICE SIGNATURE** application today!

**Call (866) 281-9228.**

8 a.m. - 9 p.m. Central, Monday - Friday

8 a.m. - 2 p.m. Central, Saturday



If you have a question about our Voice Signature application, please contact our Underwriting team at (800) 627-4762, option 1, option 1.